



United States of America et al v. Broker Solutions, Inc.

2019 | Cited 0 times | N.D. California | March 4, 2019

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

UNITED STATES OF AMERICA, ex rel. MALOU TUTANES-LUSTER,

Plaintiff, v. BROKER SOLUTIONS, INC.,

Defendant.

Case No. 17-cv-04384-JST

ORDER GRANTING S MOTION TO TRANSFER VENUE Re: ECF Nos. 40, 48, 50

Before the Court is a motion to transfer venue filed by Defendant Broker Solutions, Inc. . ECF No. 40. Plaintiff-Relator Malou Tutanés-Luster opposes the motion. ECF No. 48. For the reasons set forth below, the Court will GRANT the motion. I. BACKGROUND

In this qui tam action, Relator Tutanés-Luster asserts that Defendant NAF has violated the False Claims Act by presenting false or fraudulent claims for payment or approval to the federal government, making or using false records or statements material to those claims, and using false records or statements to reduce an obligation to transmit money or property to the Government. See ECF No. 1 ; 31 U.S.C. §§ 3729(a)(1)(A), (B), (G). Although the United States has declined to intervene, Relator maintains this action in the name of the Government. See ECF No. 13 at 1 (citing 31 U.S.C. § 3730(b)). Relator alleges that NAF, a lender approved by the Government to originate and underwrite single-family residential mortgages insured by the Government, knowingly approved loans that violated government rules while falsely certifying compliance with those rules. Id. ¶ 31.

The FHA and the U.S. Department of Veterans VA offer mortgage-insurance programs which insure mortgage holders against loss if the borrower defaults on his or her government loan. Id. ¶¶ 8, 10. If a homeowner defaults on a government loan, the programs will pay the mortgage holder the full balance of the loan (or 50% of the loan, in the case of VA loans). Id. ¶ 11. The Government outsources the loan underwriting process to outside lenders, including NAF, who perform due diligence and certify the loans. Id. ¶¶ 22, 28. According to Relator, because NAF earns profits from its underwriting and origination of these loans but is protected against loss by the Government insurance programs if a loan fails it has an incentive to approve as many loans as possible, whether they meet the Government underwriting requirements or not. Id. ¶¶ 23-25.



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Relator was employed by NAF as a loan processor in its now-closed San Jose branch office from August 2016 to December 2016. Compl. ¶¶ 60-61; ECF No. 40-2 ¶ 18. She alleges that from at least July 2011 to the present, NAF recklessly originated and underwrote government loans, and falsely certified to the Government that the loans were eligible for government insurance. Compl. ¶ 32. Although Relator was physically located in San Jose, she worked with locations in multiple states and claims to have observed that related to the improper issuance of government loans were national in scope. Id. ¶¶ 62-63. II. LEGAL STANDARD

For the convenience of parties and witnesses, in the interest of justice, a district court may transfer any civil action to any other district or division where it might have been brought. 28 U.S.C. § 1404(a). The purpose of Section 1404(a) is to prevent the waste of time, energy and money and to protect litigants, witnesses and the public against unnecessary inconvenience and expense. *Van Dusen v. Barrack*, 376 U.S. 612, 616 (1964) (quotation omitted). A motion for transfer lies within the broad discretion of the district court and must be determined on an individualized basis. See *Jones v. GNC Franchising, Inc.*, 211 F.3d 495, 498 (9th Cir. 2000) § 1404(a) an individualized, case-by-case consideration of *c Stewart Org., Inc. v. Ricoh Corp.*, 487 U.S. 22, 29 (1988)).

Courts considering transfer must engage in a two-step analysis. First, courts determine whether the action could have been brought in the target district. *Hoffman v. Blaski*, 363 U.S. 335, 343-44 (1960). Second, courts - undertake an individualized, case-by-case consideration of convenience and fairness. *Stewart Org., Inc.*, 487 U.S. at 29. The factors the Court should consider include:

(1) plaintiffs choice of forum, (2) convenience of the parties, (3) convenience of the witnesses, (4) ease of access to the evidence, (5) familiarity of each forum with the applicable law, (6) feasibility of consolidation of other claims, (7) any local interest in the controversy, and (8) the relative court congestion and time of trial in each forum. *Williams v. Bowman*, 157 F. Supp. 2d 1103, 1106 (N.D. Cal. 2001); see also *Jones*, 211 F.3d at 498-99. The moving party bears the burden of showing that the transferee district is the more appropriate forum for the action. *Jones*, 211 F.3d at 499. III.

DISCUSSION

A. Venue in the Target District Transfer is only appropriate if the action could have been brought in the Central District of brought originally if (1) it has subject matter jurisdiction; (2) defendants would have been subject

to personal jurisdiction; and (3) *ven Duffy v. Facebook, Inc.*, Case No. 16-cv-06764-JSC, 2017 WL 1739109, at *3 (N.D. Cal. May 4, 2017) (citing *Hoffman*, 363 U.S. at 343-44).

The Central District of California meets these requirements. First, there is subject matter jurisdiction because Relator sues under the False Claims Act. See 28 U.S.C. § 1331. Second, NAF is subject to personal jurisdiction in the Central District because NAF maintains its corporate headquarters and principal place of business in Tustin, California. See ECF No. 40 at 9. Finally,



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venue is proper under 28 U.S.C. § 1391(b)(1) because NAF, the sole defendant, resides in the Central District. The first requirement for transfer is therefore met.

B. Transfer for the Convenience of the Parties and the Interests of Justice NAF argues that the convenience of the parties and the interests of justice warrant transferring this action because the underlying allegations have their locus in Tustin, California, where NAF maintains its headquarters and principal place of business. ECF No. 40 at 9. NAF emphasizes that the relevant documents are stored in Tustin, id.; that certifications to the FHA and VA took place there, id. at 9-10; and that the essential witnesses,

evidence, and events of the case reside in or unfolded in the Central District, id. Finally, NAF argues that Relator has brought a case outside of her home forum without providing a meaningful reason for bringing the action here. Id. at 10.

In response, Relator maintains primarily that her choice of forum should be given deference, ECF No. 48 at 7-9, and further asserts that the events giving rise to the action took place in the Northern District, id. at 9-12. Relator points out that NAF transacts business in the Northern District through its four offices located here. Id. at 10. Though Relator now resides in Arizona, she was employed at a NAF branch office in the Northern District as a processor of government-insured loans when she observed s policies and practices related to underwriting, endorsing, and certifying the loans in question, as well as other allegedly fraudulent activity giving rise to her FCA claims. Id. at 19.

The Court now examines the relevant factors in turn.

1. Plaintiff s Choice of Forum Courts generally accord s choice of forum. *Lou v. Belzberg*, 834 F.2d 730, 739 (9th Cir. 1987). This weight is diminished, however, when the plaintiff is a qui tam relator asserting the rights of the Government. See *S.F. Tech. v. Glad Prods. Co.*, No. 10-CV- 00966 JF (PVT), 2010 WL 2943537, at *7-8 (N.D. Cal. July 26, 2010) (concluding, in line with , that in a qui tam action of forum entitled to the considerable weight it typically receives ; *United States ex rel. Haight v. Catholic*

Healthcare W., No. C-01-1202 PJH, 2001 WL 1463792, at *4 (N.D. Cal. Nov. 9, 2001) (holding than relators, is the real party in interest . . . lessen[s] the deference traditionally accorded t .

forum also receives less deference when the plaintiff does not reside in that forum. See *Gemini Capital Grp. v. Yap Fishing Corp.*, 150 F.3d 1088, 1091 (9th Cir. 1998). Here, Relator does not reside in the Northern District of California, but in Arizona. ECF No. 40-1 at 2. Relator responds by pointing to *United States ex rel. Thrower v. Academy Mortgage Corporation*, Case No. 16-cv-02120-EMC, 2018 WL 4053484 (N.D. Cal. Aug. 24, 2018), a similar qui tam action arising under the False Claims Act where the plaintiff-relator resided outside the selected district and the court denied the venue. ECF No. 48 at 8-9. While Relator is correct that the court in *Thrower* ultimately rejected a motion to



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transfer, the court specifically afforded the relators choice of forum very limited weight. 2018 WL 4053484, at *5 (emphasis added). Instead, the court based its denial of the motion on the fact that it had already issued a substantive ruling in the matter, the factors overall were largely neutral, and neither party would be significantly inconvenienced should the action remain in the Northern District. Id. at *7. Thus, Thrower provides little help to the Court in deciding this motion.

A related consideration is forum, Jones, 211 F.3d at 498-99. Here, Relator has some contacts with the chosen forum relating to her causes of action. Relator was employed by NAF in San Jose and physically located there at the time of her employment. ECF No. 48 at 19. As a loan processor, Relator observed

policies and practices related to NAF underwriting, endorsing, and certifying the loans in question; making false loan-level certifications; approving exceptions to the government lending guidelines; making data; failing to perform quality controls and report compliance failures or underwriting deficiencies in government-insured loan files. Id. opposition to the instant motion whether the activities alleged took place in the Northern District, or if Relator merely observed them from her physical location there, for example, over email or by phone. For example, the Complaint states that s locations in multiple states around the country and observed that NAFs policies and practices described in this Complaint were Compl. ¶ 62. Similarly, regarding her allegations that management would dictate the approval of loans even if they did not meet , elator reviewed files from around the country and it was true across all locations that management was empowered in the same way to override underwriting Id. ¶ 275. Relator recalls three loan officers specifically who submitted non-qualifying files for approval, but she does not state their location at the time of submission. Id. ¶¶ 284-88. Thus, overall Relator has some ties to the Northern District related to her causes of action, but they appear to be insignificant in comparison to the national scope of her allegations.

NAF maintains it has limited contacts in the Northern District. NAF has four branch offices here, out of 182 nationwide, and three underwriters, out of 120. ECF No. 40-2 ¶¶ 6, 16. From July 1, 2012 to November 30, 2018, NAF originated 861 FHA-insured mortgage loans for properties located in the Northern District, or 1.6% of the 52,912 FHA loans it originated in total for the same period. Id. ¶ 13. During that period, NAF originated 257 VA-insured mortgage loans for properties in the Northern District, out of 19,321 total, or 1.3%. Id. ¶ 14. In sum, NAF transacts business in the Northern District, employs underwriters here, and originates loans for some properties located within the district. Like Relator, NAF has some, but not extensive, contacts in the Northern District.

Another question courts may consider in determining the level of deference to grant is of the case parties or the subject matter. In re Ferrero Litig., 768 F. Supp. 2d 1074, 1079 (S.D. Cal. 2011) (quoting Pac. Car & Foundry Co. v. Pence, 403 F.2d 949, 954 (9th Cir. 1968)). The Ninth Circuit affirms transfers in cases where the district court finds no significant connection between [the forum] and the facts alleged in the complaint. Id. (quoting Ventress v. Japan Airlines, 486 F.3d 1111, 1118 (9th Cir. 2007)).



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NAF argues that the operative facts did not occur in the Northern District because the management-level decisions about loan underwriting, certification, and quality control policy occurred at its central headquarters in Tustin, California. See ECF No. 40 at 12-14. Relator responds with a litany of actions she alleges NAF took in [the Northern D]istrict giving rise to the FCA claims, including, inter alia, underwriting, endorsing, and certifying loans for government insurance; making false loan-level certifications to government agencies; and approving exceptions to government lending guidelines to push through unqualified loans. ECF No. 48 at 9-10.

Relator fails to offer any specifics regarding whether the individuals who took these actions were located in the Northern District while doing so. Relator states that she was in this and documents rise to her FCA claims, without noting the location of those employees. Id. at 10. As NAF points

out in its reply, the Operations who works in Tustin as a key participant in the management override policy. ECF No. 50 at 5. Moreover, Relator alleges that NAFs activities were national in scope and identifies nothing about those activities that is particular to this district. The Court is persuaded by NAF characterization of the operative facts in this case as national in scope, not significantly connected to the Northern District, and driven in large part by decisions made by NAF management in the Central District.

In sum, the lawsuit is a qui tam action brought on behalf of the U.S. Government, Relator does not reside in the Northern District, and she has minimal contacts in the selected forum. allegations are grounded in decisions made officers, underwriting supervisors, compliance and quality assurance staff, and insuring department are all located. ECF No. 40 at 13. Accordingly, the Court affords minimal deference .

2. Convenience of the Parties

Adobe Sys. Inc. v. Childers, No. 5:10-cv-03571- JF/HRL, 2011 WL 566812, at *9 (N.D. Cal. Feb. 14, 2011) (citing Van Dusen, 376 U.S. at 646). Id. (citing Decker Coal Co. v. Commonwealth Edison Co., 805 F.2d 834, 843 (9th Cir. 1986)).

s must show that the balance of conveniences weighs heavily in favor of transfer in order to overcome the strong pr Id.

As explained above weakened here by the facts that the case is a qui tam action, that Relator does not reside in the chosen forum, and that the allegations appear to stem from management-level decisions in the Central District. NAF argues transfer is more convenient for the parties headquarters and principal place of business is located in Tustin, California, and its potential witnesses and records are located there. ECF No. 40 at 14. The Court agrees that the Central District would be more convenient for NAF.



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Relator responds quoting Adobe Sys., Inc., 2011 WL 566812, at

*9). But Relator does not describe any inconvenience she will face if the litigation is transferred to the Central District. Relator cites to Leroy-Garcia v. Brave Arts Licensing, No. C 13-01181 LB, 2013 WL 4013869 (N.D. Cal. Aug. 5, 2013), where motion to transfer was

. Relator implies that this case is unlike Leroy but does not actually identify the distinction. Instead, the case is obviously similar to the one before the Court: Relator is also a resident of another district and has made no argument that it would be more difficult for her to litigate in the Central District than the Northern District. Leroy-Garcia supports transfer here.

Similarly, Thrower which Relator relies on repeatedly, including with regard to this factor does not support denying motion to transfer based on the relative convenience to the parties. There, the relator filed her action in the Northern District of California, but resided in the Eastern District. Thrower, 2018 WL 4053484, at *5. The defendant moved to transfer to the District of Utah, where its business was headquartered. Id. at *4. The more convenient for Id. at *5. In part because the District of Utah was more convenient for the defendant, but less convenient for the relator, the court refused to permit transfer. Id. at *7. Here, remaining in the Northern District actually be less convenient for Relator, given that she resides in Arizona. See ECF No. 40 at 14. Thus, the reasoning in Thrower does not support transfer in this case.

Because the Central District is clearly more convenient to NAF, and Relator offers no reason the Northern District would be more convenient for her, the Court finds this factor weighs in favor of transfer.

3. Convenience of the Witnesses ed as the most important factor on a motion to transfer venue under § 1404(a). Metz v. U.S. Life Ins. Co., 674 F. Supp. 2d 1141, 1147 (C.D. Cal. 2009) (quoting Saleh v. Titan Corp., 361 F. Supp. 2d 1152, 1160 (S.D. Cal. 2005)). In balancing the convenience of witnesses not only the number of witnesses, but also the nature and quality of their testimony. The convenience of non-party witnesses is a more important factor than the convenience of party witnesses, including party employees. Id. (quoting Catch Curve, Inc. v. Venali, Inc., Case No. CV 05-04820 DDP (AJWx), 2006 WL 4568799, at *3 (C.D. Cal. Feb. 27, 2006)). Furthermore, when establishing inconvenience to witnesses, the moving party must name the witnesses, state their location, and explain their testimony and its relevance. Hendricks v. StarKist Co., Case No.: 13-cv-729 YGR, 2014 WL 1245880, at *3 (N.D. Cal. Mar. 25, 2014) (quoting Costco Wholesale Corp. v. Liberty Mut. Ins. Co., 472 F. Supp. 2d 1183, 1193 (S.D. Cal. 2007)).

NAF argues the Central District will be more convenient for party witnesses, primarily its own employee witnesses. ECF No. 40 at 15. Although NAF fails to name any specific potential witnesses, it argues that the relevant witnesses will be the NAF employees responsible for creating and administering nationwide policies and procedures for submitting loans to the FHA and VA. Id.



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These witnesses reside near NAF headquarters in Tustin, California, where this policy development and decision-making occurs. *Id.*; see also ECF No. 40-2 ¶¶ 15, 17. The Court agrees that the Central District would be more convenient to NAF employee witnesses.

Relator, for her part, does not identify any party or non-party witness who would be inconvenienced by either granting or denying the motion to transfer. She identifies no witnesses who are presently in the Northern District. Therefore, it is unclear at best whether witnesses would find it more convenient to participate in litigation in either the Northern or Central District.

As neither party has identified any inconvenience to non-party witnesses that would result from either transferring or staying, but NAF has argued that its employee witnesses reside in the Central District, this factor weighs slightly in favor of transfer.

4. Ease of Access to the Evidence Courts generally do not regard the transportation of documents . . . as a burden because of technological advances in document storage and retrieval. *Hendricks*, 2014 WL 1245880, at *4 (citing *Van Slyke v. Capital One Bank*, 503 F. Supp. 2d 1353, 1362 (N.D. Cal. 2007)). While this diminishes the weight of this factor in the transfer determination, ease of access to the evidence remains a factor to consider. *Roe v. Intellicorp Records, Inc.*, No. 12-CV-0256-YGR, 2012 WL 3727323, at *3 (N.D. Cal. Aug. 27, 2012) (citing *Patent Mgmt. Found., LLC v. Analog Devices, Inc.*, Case No. C-10-3620 SBA, 2011 WL 197831, at *4 (N.D. Cal. Jan. 20, 2011)).

will primarily focus on

Relator responds that located in a particular district is not itself sufficient to support a motion for transfer, particularly

when those documents are available electronically. ECF No. 48 at 17 (quoting *Benson v. JPMorgan Chase Bank, N.A.*, Nos. C-09-5272 EMC, C-09-5560 EMC, 2010 WL 1445532, at *6 (N.D. Cal. Apr. 7, 2010)).

NAF replies that although electronic transfer of documents lessens the weight of this factor, venue transfer should be granted when all evidence is located in the transferee district and the plaintiff fails to establish any evidence in its chosen district. ECF No. 50 at 8 (citing *Inlandboatmen's Union of the Pac. v. Foss Mar. Co.*, No. C14-1403JLR, 2015 WL 64933, at *5 (W.D. Wash. Jan. 5, 2015)). While this one factor is not dispositive, as well taken. Although the ease of electronic discovery reduce can still be substantially lessened if the venue is in the district in which most of the documentary *Park v. Dole Fresh Vegetables, Inc.*, 964 F. Supp. 2d 1088, 1095 (N.D. Cal. 2013) (citing *Italian Colors Rest. v. Am. Express Co.*, No. 03-3719, 2003 WL 22682482, at *5 (N.D. Cal. Nov. 10, 2003)); see also *FTC v. Graco, Inc.*, Civil Action No. 11-cv-02239 (RLW), 2012 WL 3584683, at *6 (D.D.C. Jan. 26, 2012) Relator appears to acknowledge



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that the relevant records are held in the Central District, arguing simply that the ease of electronic discovery and the fact that NAF has identified no specific physical evidence located there should lead the Court to find this factor neutral. See ECF No. 48 at 17-19.

While NAF does not identify specific physical documents located in the Central District, its computer systems, and electronic databases are stored and managed at its Tustin headquarters. ECF No. 40 at 16. Relator, meanwhile, offers no examples of evidence located in the Northern District. On balance, while acknowledging the benefits of electronic discovery in reducing the importance of this factor, the ease of access to evidence here slightly favors transfer.

5. Familiarity of Each Forum with the Applicable Law As the FCA is a federal statute, the Northern District and the Central District are equally equipped to adjudicate claims. This factor is neutral. See *Roe*, 2012 WL 3727323, at *4.

6. Feasibility of Consolidation of Other Claims As there are no pending actions that could be consolidated with this one, this factor is neutral.

7. Any Local Interest in the Controversy In evaluating the interests of justice, a court may consider public interest factors, including local interests in deciding local controversies. *Decker Coal Co.*, 805 F.2d at 843.

In *Thrower*, the Court found that the proposed district had a greater local interest in the district. 2018 WL 4053484, at *7. Here, it is unclear what volume of claims emanate from each district See management override happen repeatedly, without identifying where management operated); *id.* ¶

284 (naming three loan officers who submitted non-qualifying files, without specifying where these employees were located); *id.* had been at the property while the appraiser was performing the inspection to help get a good appraisal taken place). Without pointing to specific instances of wrongdoing by NAF in the Northern District, Relator instead alleges the practices violating multiple states. *Id.* ¶ 62.

NAF argues that the Central District has a strong interest in this case because the nexus of the claims is headquarters in Tustin, where it 17. NAF cites *United States v. Quicken Loans Inc.*, 217 F. Supp. 3d 272 (D.D.C. 2016), an FCA

action where the court transferred venue under § 1404(a) because the most significant events underlying the claims occurred where the decisions were made to underwrite, endorse, and certify the loans at issue. *Id.* (citing 217 F. Supp. 3d at 279-80). While NAF employs underwriters in both districts, there are many more operating in the Central District. See ECF No. 40-2 ¶ 16 (of 120 FHA and VA underwriters who currently work at NAF, 58 are in the Central District of California and three are located in the Northern District); *id.* ¶ 6 (there are 39 NAF branch offices in the Central



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District and four in the Northern District). allegations is that NAF had a policy whereby central management would override the recommendations of lower-level employees in the branch offices. Compl. ¶¶ 275, 282. Management, including the officers with direct supervisory responsibility for the activities described by Relator, is located in Tustin. ECF No. 40-2 ¶¶ 8, 20-21. Also in Tustin are the compliance, quality assurance, and insuring departments, which confirmed the eligibility of the loans at issue and then certified and submitted them to the government. Id. ¶¶ 10-12. The Court agrees that the Central District has a stronger interest in resolving the controversy.

Accordingly, this factor weighs in favor of transfer.

8. The Relative Court Congestion and Time of Trial in Each Forum The real issue is not whether s congestion but whether a trial may be speedier in another court beca Gates Learjet Corp. v. Jensen, 743 F.2d 1325, 1337 (9th Cir. 1984); Hendricks, 2014 WL 1245880, at *6. Relator cites statistics showing the Central District had 4,000 more cases pending than the Northern District for the 12-month period ending September 30, 2018 (10,180 in the Northern District, while 14,208 were pending in the Central District). ECF No. 48 at 20-21. But over this same period, the time from filing to trial in a civil case in the Central District was 21.3 months, compared to 30.0 months in the Northern District. Id. And as NAF points out, while the Central District has more cases pending, it also has more judges to handle the caseload (29 district court judges compared to 19 in the Northern District). ECF No. 50 at 10. Thus, the per-judge caseload in the Central District is actually slightly lower. See U.S. District Courts Federal Court Management Statistics Comparison Within Circuit (Sept. 30, 2018), <https://www.uscourts.gov/file/24854/download>

(accessed Mar. 4, 2019) (showing 639 total filings per judge in the Northern District of California and 634 filings per judge in the Central District of California for the 12 months ended September 30, 2018).

The per-judge caseload in the Central District and faster time to trial both weigh in favor of transfer. LLC v. R.A.W. Real & Wonderful, LLC, CV 14-581 GAF (VBKx), 2014 WL 12597157, at *8 (C.D. Cal. Apr. 4, 2014) (retaining a case in the original district even though it had more total cases than its counterpart, because, emphasizing the judges in the original district appear[ed] to run a more efficient docket and set cases for trial, on average, thirteen months faster than their counterparts IV. CONCLUSION

For the above reasons, the Court GRANTS motion to transfer venue to the Central District of California. dismiss, ECF No. 41.

IT IS SO ORDERED. Dated: March 4, 2019



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JON S. TIGAR United States District Judge

